



ECO RESILIENT FLOOR | ENGINEERED TIMBER | TIMBER | DECKING | LAMINATE FLOOR

Terms & Conditions

By participating in this "The Floor Gallery (henceforth referred to as TFG) Refer & Reward Program", it is deemed that you agree to the following terms and conditions:

N/B:

- a. **Referrer** - if you are inviting others to purchase at TFG.
- b. **Friend** - if you are the recipient of an invitation to purchase at TFG.

1. TFG has the full rights and sole discretion, without prior notice, to terminate, cancel, suspend or to modify the program or the terms and conditions related and stated below.
2. This program entitles the Referrer to earn cash rewards by referring up to 3 person(s) for the referral program. A referral entry is deemed successful only if the Friend has successfully completed a purchase of TFG products with the minimum purchase of S\$1,000 (before GST).
3. In the event that incorrect or insufficient information is provided at the point of referral, TFG reserves the right to reject the entry into the referral program.
4. If a Friend is referred by multiple persons during registration, the reward will automatically be presented to the first Referrer. TFG reserves the right to allocate the rewards based on the information available at the point of registration.
5. Upon submission of information by both Referrer and Friend, it will be deemed that both Referrer and Friend have agreed and consent for TFG to carry out communication, engagement and other program related activities that is necessary for fulfilling the works, by using the information that is submitted by the Referrer. TFG shall not be held liable for any recourse.
6. TFG is committed to protecting your privacy in accordance with the Personal Data Protection Act, please refer to the Privacy Policy on the website.



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Eligibility

1. Participants must provide complete, accurate and valid details when registering for participation of TFG Refer & Reward Program online at www.thefloorgallery.sg/referral.
2. Referrer can refer to a maximum of three (3) Friends at the point of registration through the web page.
3. To qualify for the entry into our referral program, all purchases made must be for a single invoice and for one site address only.
4. The Friend must provide proof of the Referral by either showing the email notification that has been sent to the referrer for identification purposes or the screenshot of the email notification.
5. The Friend must complete the installation within the year to qualify for the reward.
6. The Friend must have a minimum purchase of S\$1000 (excludes GST) in a single invoice with one single address in order to qualify as a valid referral.



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Referrer Reward

1. The Referrer will receive S\$50 cash reward upon successful referral (Friend has purchased from us).
2. Successful Referral – Friend referred must purchase a minimum worth of S\$1000 (excludes GST) TFG products and full payment made to quality for the reward.
3. All transactions in relation with TFG's Refer & Reward Program will be monitored periodically and will be communicated to the relevant parties.
4. When a successful Friend makes a transaction or when the reward is appointed, the referrer will be notified via WhatsApp/email.
5. The cash reward will be credited to the referrer via bank transfer to the preferred bank within 14 working days, upon submission of accurate bank details and identification card for verification purposes.

Friend Reward

1. Friend will enjoy a 10% discount from our Invoice, valid for a minimum purchase of S\$1000 (excludes GST) and above.
2. Discount is valid for a one-time purchase made in single transaction and delivered to a single address.
3. TFG reserves the right to reject the discount in the event of any faults or disputes, and to discontinue or change the terms and conditions, product specifications, prices, and reward gift at any time without prior notice.